



THE PERSE
PELICAN SCHOOL
CAMBRIDGE

Glebe Road, Cambridge, CB1 7TD (Telephone: 01223 403940)

COMPLAINTS FORM

When completed, this form should be returned to the Head. If the complaint is about the Head, the form should be returned to the Head of the Perse School (Upper), Hills Road, Cambridge, CB2 8QF. During school holidays, complaints relating to the fulfilment of the Early Years Foundation Stage should be sent to the Head of the Perse School (Upper). **Please include your full contact details and any relevant documents with this form.**

Name of complainant:

Date of complaint: ___ / ___ / _____

Address of complainant:

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Email address:

Telephone:

1. What is the nature of the complaint? (Please tick)

Staff Conduct:

Pastoral Care:

Teaching Standards:

Time Tabling:

Condition of Premises:

Access to or Regulation of Extra Curricular Activities:

Matters of Regime and Routine:

Other (please give details):

2. Please give full details of your complaint including the outcome sought: *(please continue the details on a separate sheet if necessary)*

Date/s of Incident:

Time/s:

3. If you are complaining about someone's behaviour please give the names of any witnesses to the incident/s:

4. Any additional information

Name:

Date:

Signed: